



Hardship Policy

In the event of hardship and a tenant not being in a position to pay the full allotment rental due in a single payment within the advised payment period, the tenant concerned can apply to the RAA ASA to make arrangements for payments to be made by a maximum of four equal instalments during the year.

- There would be a surcharge of an additional amount of £5 added to the total rental due to cover the additional administrative duties involved.
- The Maximum four instalments would be due by arrangement on four dates throughout the financial year by agreement.
- Failure to make any of the individual payments could result in plot termination proceedings being instigated. Tenants are encouraged to discuss with the RAA ASA any issues of late or failure to pay to reach satisfactory arrangements to mitigate the situation mutually.